

# SORAVIA

## GDPR compliance with Intervalid

**SORAVIA – a leading real estate and investment company with multiple locations across Europe – faced the challenges of GDPR implementation like many other businesses. With the data protection management software Intervalid, these challenges are efficiently managed on a daily basis, without losing focus on the core business.**

Since 1989, SORAVIA has been an innovative family-owned company in the field of real estate development and real estate-related services. The group's headquarters are located in Vienna, with additional offices in Germany and Eastern Europe. With more than 550 completed projects and a project volume of approximately €5 billion, the company is one of the leading real estate developers in Austria and Central Europe. Projects include, for example, the faithful reconstruction of the Sofiensäle in Vienna, the construction of the "Megapark Sofia" business centre in Bulgaria, and the development of the Plateno Hotel at the inner harbour in Duisburg. Through its subsidiary ifa Institut für Anlageberatung AG, SORAVIA also develops around 500 to 700 subsidised apartments per year (equivalent to approximately 8% of the Viennese housing market). In addition to its core business of real estate development, SORAVIA holds numerous investments – including in the world-renowned auction house Dorotheum.

The strength of the SORAVIA Group lies in its comprehensive range of services relating to real estate – from site analysis and construction management through to ongoing operation and administration. Around 1,500 employees across all European branches ensure optimal property management and secure the long-term success of investments.

### Challenge: Large number of companies and tasks

Shortly before the General Data Protection Regulation (GDPR) came into force in May 2018, Hannes Gutmeier (CIO, Soravia Service GmbH) took over IT management for the SORAVIA Group and led the GDPR implementation within the company. "Due to the large number of different companies and tasks within the SORAVIA Group, it was necessary to implement a cross-company solution. The data protection coordinator needed to gain a clear overview, manage internal tasks easily, and keep the effort as low as possible," says Gutmeier.

### Simple handling – fast implementation – rapid updates

The GDPR software Intervalid was recommended to the IT manager by an existing user. The online tool was so convincing that no further solution was considered: "What I particularly liked was the simplicity of the system. It is very user-friendly, which means there are no long training phases for the responsible employees. The SaaS (Software as a Service) solution enables fast implementation and easy access – you only need an internet connection and can start immediately. In addition, updates can be deployed quickly. This is an important factor in GDPR implementation, as it allows for flexible responses to new requirements," reports Gutmeier.

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## SORAVIA

### Customer

Soravia Service GmbH

### Locations

Vienna, Austria  
Berlin, Germany  
Subsidiaries in  
Serbia, Romania  
Mazedonia und Bulgaria

### Industry

Immobilien & Investment

### Employees

app. 1.500

### More Information

[www.soravia.at](http://www.soravia.at)

"What I particularly appreciated was the system's ease of use. It is very user-friendly, meaning there are no lengthy training periods for the responsible employees. The SaaS solution enables rapid implementation and easy access – all you need is an internet connection and you can get started immediately. In addition, updates can be deployed quickly. This is an important aspect of GDPR implementation, as it allows organisations to respond flexibly to new requirements."



*“We benefited from the solution very quickly, as the technical effort required was minimal and, thanks to the software, we were able to continue focusing on our core areas of responsibility despite the GDPR implementation. Intervalid offers an ideal combination of data protection expertise and efficient implementation within a single solution.”*

Hannes Gutmeier, Head of IT, Soravia Service GmbH

## ABOUT INTERVALID

### The secure data protection management software

Intervalid GmbH positions itself as an efficient partner in company-wide data protection management in accordance with the EU General Data Protection Regulation. Its daily objective is to optimally prepare organisations using Intervalid for all regulatory requirements and official enquiries.

In collaboration with IT experts and legal professionals, the software is continuously updated to ensure its relevance and compliance. In addition, valuable content relating to the GDPR is made available on an ongoing basis.

More Informationen  
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### Data protection know-how & efficient implementation in one solution

Intervalid guides users step by step through legal requirements and actively involves employees. Helpful templates and checklists are available within the software. “Standardised templates and preconfigured processes make implementation much easier. I was also impressed by the flexibility of the Intervalid team in implementing customer requests. The excellent consulting and data protection expertise provide optimal support for company-wide GDPR implementation,” says Gutmeier. From the transparent creation of the records of processing activities to the implementation of technical and organisational measures, and the raising of employee awareness through training – with Intervalid, companies meet legal requirements and achieve sustainable data protection management.

“We benefited from the solution very quickly, as the technical effort was minimal and, thanks to the software, we were able to focus on our core tasks despite GDPR implementation. Intervalid offers an ideal combination of data protection expertise and efficient implementation in a single solution,” Gutmeier continues.

### Key advantages compared to “offline” documentation

The goal of the online solution is to support companies in complex GDPR implementation and help avoid penalties. The software offers key advantages over “offline” spreadsheet-based documentation such as Excel: “The online solution provides a predefined structure and a clear overview of individual processes. For example, reports can be generated at any time at the click of a button as PDF or CSV files. The standardisation mentioned earlier provides a clear roadmap through GDPR requirements, and predefined workflows save time. All responsible persons are involved equally, and tasks are processed accordingly. Master data can be linked, and transparent documentation is always ensured,” summarises Gutmeier.