

SGL Carbon GmbH Data Protection Management at SGL Carbon with Intervalid



SGL Carbon is one of the world's leading companies in the development and production of innovative carbon-based solutions. With Intervalid, the company receives expert support in the successful implementation of a data protection management system (DPMS).

Thanks to high-quality materials and innovative products made from speciality graphite, carbon fibres, and composite materials, SGL Carbon makes a significant contribution to the development of forward-looking industries. These materials are used in key sectors such as climate-friendly mobility, where they are transforming the automotive and aerospace industries through lightweight construction and high efficiency. In semiconductor technology and LED production, the products ensure precision and reliability, while in solar and wind energy they support sustainable energy generation and drive the expansion of renewable energy sources.

In addition, the company develops specialised solutions for the chemical industry to make chemical processes more efficient and durable, as well as for various industrial applications where durability, thermal conductivity, and resistance play a crucial role.

Background and Initial Situation

Like many companies in the industry, SGL Carbon faced the challenge of establishing an efficient data protection management system. Initially, simple office tools were used, but it quickly became clear that this solution was too cumbersome and error-prone in the long term.

After a comprehensive evaluation of different providers, the choice fell on Intervalid. Key criteria included functionality, adaptability, and reliable support.

"We tested the shortlisted providers by making trial calls to evaluate support availability, and Intervalid consistently impressed us with its competence and flexibility," says Mr Wolff.

Benefits and Features

The introduction of Intervalid brought numerous advantages for SGL Carbon, significantly easing day-to-day operations:

- 1. Efficiency improvement:** The software significantly reduces the effort required to create reports. "What used to take ten days, we now complete in just a few minutes."
- 2. User-friendliness:** Thanks to the intuitive interface, even occasional users can work with the software quickly and without difficulty. "The system is so easy to use that you do not need a long re-training period after a break."
- 3. Process automation:** Features such as automatic reminders for reviewing records of processing significantly relieve the data protection team. "At pre-defined intervals, the system automatically reminds responsible persons, which makes tracking much easier."
- 4. Customisation:** The ability to incorporate individual requirements into the software development process is considered particularly valuable. "Our requests are implemented promptly, which greatly increases the software's value."

SGL Carbon GmbH

Location
Meitingen, Germany

Industry
Industrie

Employees
4,800 employees across 29 locations in Europe, North America, and Asia

More information
www.sglcarbon.com

"A data protection management system is more than just software; it is an integral part of a company's strategy."

Stephan Wolff
Senior Data Protection Manager Europe at
SGL Carbon

ABOUT INTERVALID DPMS

The secure data protection management software

Die Intervalid GmbH hat eine Softwarelösung entwickelt und sich damit auf die Umsetzung der EU Datenschutz-Grundverordnung spezialisiert. Intervalid DSMS unterstützt Sie nachhaltig bei der Etablierung Ihres Datenschutzmanagements. Sie sparen Zeit sowie Geld und sind optimal auf alle behördlichen Anforderungen vorbereitet. Die Software wurde für Klein- bis mittelständische Unternehmen sowie für Konzerne entwickelt. Unlimitierte User, Mehrsprachigkeit (inkl. automatisierter Übersetzung) und die Möglichkeit, Konzernstrukturen übersichtlich abzubilden, ist für Unternehmen mit mehreren Niederlassungen besonders hilfreich. Intervalid ist mandantenfähig und unterstützt daher auch externe Datenschutzbeauftragte bei ihren Kundenprojekten.

More Information

www.intervalid.com

Or contact us

Austria
+43 1 905 10 44
info@intervalid.at

Germany
+49 721 1608 1337
info@intervalid.de

Challenges and Solutions

Introducing new software naturally comes with challenges. One of these was employee acceptance. However, through targeted training and the user-friendly design of the software, this obstacle was successfully overcome.

“The simple usability ensured that the software was well accepted by all employees.”

Cooperation with Intervalid

A key success factor was the excellent collaboration with the Intervalid team. This close cooperation ensures that the software is continuously developed and optimally aligned with SGL Carbon's needs.

“The communication with Ms Prochaska and her team in Vienna is exemplary. They respond to our requirements and deliver tailored solutions:”

Stephan Wolff
Senior Data Protection Manager Europe at SGL Carbon

The decision in favour of Intervalid has proven to be extremely valuable for SGL Carbon. The software combines functionality, ease of use, and dedicated customer support, enabling more efficient data protection management.

“Our collaboration with Intervalid is not only productive, but also enjoyable,” Mr Wolff concluded. SGL Carbon has found a solution with Intervalid that not only complies with GDPR requirements but also optimises internal processes and delivers real added value.