

Case Study

Intervalid ISMS | DPMS



Frank-ITS GmbH

Intervalid: Optimising Synergies Between Data Protection and Information Security

The experts in IT solutions, data protection, and information security have found an efficient partner in Intervalid software for implementing their clients' extensive data protection and information security projects.

IT solutions can be as diverse as the products and services of the companies that use them. This is precisely why topics such as standardisation, virtualisation, and automation are indispensable for efficient IT operations. The latest technologies complement and enhance proven processes.

Frank-ITS GmbH therefore provides comprehensive services and IT solutions for small and medium-sized enterprises. With more than 40 years of combined experience in IT operations and consultancy, the specialists possess the expertise required to help their clients implement the right technologies while firmly embedding IT security and data protection.

A company's crown jewels are its data. The more important and sensitive this data is, the more essential established IT security measures become. Many clients require certification of IT information security in accordance with DIN/IEC ISO 27001 standards. An Information Security Management System (ISMS) provides the solution for protecting corporate assets and demonstrating secure IT operations. Frank-ITS GmbH supports companies in implementing an appropriate ISMS. In addition, in their role as external data protection officers, they assist clients in complying with the EU General Data Protection Regulation (GDPR).

Challenge: No "All-in-One Solution" and Lack of Synergies

"We were already successfully using data protection management software (DPMS) and were additionally looking for a suitable ISMS solution. During this process, we discovered Intervalid. Our previous DPMS solution primarily focused on implementing and documenting records of processing activities and data protection impact assessments. After a short introduction and testing phase, the Intervalid software impressed us so much that we have since replaced our previous DPMS solution and now manage both ISMS and DPMS with Intervalid. What proved decisive was not only the opportunity to create synergies between data protection and information security documentation, but also the fact that Intervalid could map and manage the entire management system whilst offering extensive customisation options," reports Jochen Frank, Managing Director of Frank-ITS GmbH.

High Functionality

"The individual menu items are presented very clearly, and users are guided step by step through the various processes. The software is very modern and offers many interesting functions, such as import capabilities. The wide selection of reports automatically generated by the system is also extremely helpful. This provides structured information at the touch of a button. In addition to the synergies between data protection and information security documentation, the holistic approach is a major advantage: both subject areas are comprehensively covered within one system," explains Kevin Frank, Consultant for Information Security and Data Protection at Frank-ITS GmbH.



Frank-ITS GmbH

Customer
Frank-ITS GmbH

Location
Öhringen, Germany

Industry
IT-Consulting

Employees
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More Information
<https://www.frank-its.de/>

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Jochen Frank, CEO, Frank-ITS GmbH.



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Kevin Frank, Consultant for Information Security and Data Protection, Frank-ITS GmbH

ABOUT INTERVALID ISMS | DPMS

The efficient data protection and information security management system

Intervalid GmbH has developed software solutions and specializes in the implementation of the EU General Data Protection Regulation (GDPR) and information security standards such as NIS-2, ISO 27001, BSI IT-Grundschutz, VdS 10000, B3S, and many more.

Intervalid DPMS and Intervalid ISMS are standalone modules that can also be used together: Intervalid DPMS supports you in achieving legally compliant GDPR implementation. With Intervalid ISMS, you define the desired information security standard within your company, systematically work through the requirements of the respective framework, and regularly evaluate and optimize the measures. All responsible employees are integrated into the process.

In addition, implementing an ISMS with Intervalid prepares you for certification. The software was developed for SMEs through to large international corporations, as well as for external service providers. It is therefore multi-tenant capable and offers further useful features such as automated translations to support collaboration between international branches.

More Information
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With Intervalid, companies receive an efficient and secure solution for implementing the complex topics of data protection and information security sustainably and successfully. Intervalid DPMS and Intervalid ISMS are standalone modules that can also be used together: Intervalid DPMS supports legally compliant GDPR implementation, whilst Intervalid ISMS enables users to establish information security within the company, systematically address requirements, and continuously optimise measures. Comprehensive templates are available for this purpose, including all mandatory ISO 27001 documents.

Excellent Price-Performance Ratio

“Intervalid offers attractive licensing models for both end clients and partners, available as both cloud-based and on-premises solutions. The software is multi-client capable, making it highly beneficial for large corporations as well as external service providers. Furthermore, there is no limit on the number of users, which facilitates collaboration by allowing all relevant employees to be integrated into the process. The excellent and direct contact with the support team completes the offering very satisfactorily,” says Jochen Frank.

Key Advantages Compared with “Offline” Documentation

“Using online tools such as Intervalid definitely makes processes easier to update. The transfer of standard processes within corporate groups and the versatile copy function save a great deal of time. In addition, online tools make it possible to assign tasks and monitor deadlines. Workflows route documents for editing or approval. This improves collaboration and interaction with clients. Help texts and standardised templates contribute to better understanding. Overall, the logical structure of the software simplifies implementation, and the desired quality standards can be achieved more quickly and easily,” explains Kevin Frank.

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